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**Software Testing Rnsit Lab Manual**

CASE TOOLS & SOFTWARE TESTING LAB MANUAL

**Advantage of Using Bugzilla:**

1. Bugzilla is very adaptable to various situations. Known uses currently include IT support queues, System Administration deployment management, chip design and development problem tracking (both pre- and post fabrication), and software and hardware bug tracking for luminaries such as Redhat, NASA, Linux-Mandrake, and VA Systems. Combined with systems such as CVS, Bugzilla provides a powerful, easy-to-use solution to configuration management and replication problems.
2. Bugzilla can dramatically increase the productivity and accountability of individual employees by providing a documented workflow and positive feedback for good performance. Ultimately, Bugzilla puts the power in user's hands to improve value to business while providing a usable framework for "natural" interaction to detail and knowledge store to flourish.

The bugzilla utility basically allows us to do the following:

- Add a bug into the database
- Review existing bug reports
- Manage the content

Bugzilla is organized in the form of bug reports that give all the information needed about a particular bug. A bug report would consist of the following fields:

- Product ->Component
- Assigned to
- Status (New, Assigned, Fixed etc)
- Summary
- Bug priority
- Bug severity (blocker, trivial etc)
- Bug reporter

**Using Bugzilla:**

Bugzilla usage involves the following activities:

**Setting Parameters and Default Preferences**

- Creating a New User
- Importing a User
- Adding Products
- Adding Product Components
- Modifying Default Field Values
- Creating a New Bug
- Viewing Bug Reports

**Setting Parameters and Default Preferences:**

When we start using Bugzilla, we'll need to set a small number of parameters and preferences. At a minimum, we should change the following items, to suit our particular need:

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