

Download File PDF Software Engineering Manager Job Description

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POWER ANALYTICS JOB DESCRIPTION

Job Title: Software Engineering Program Manager (SE/PM)
Department: Operations > Services
Reports To: Chief Technology Officer
FLSA Status: Exempt

POSITION SUMMARY: This position serves as the project and engineering leader for software development and hybrid software integration services, and ensures that internal customers have the products, systems, tools, and training necessary to implement, deploy, and operate mission-critical power systems and software applications. It requires experience in customer relationship management, as well as the ability to inspire excellent performance from teammates.

This position also requires a solid grounding in technical software project management and a deep understanding of agile software development methodology system studies as well as the practices and challenges of software integration.

ESSENTIAL DUTIES AND RESPONSIBILITIES: To be successful in this position an individual must be able to perform the following tasks satisfactorily. Other duties may be assigned. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.

- Use the company's MCI project framework to manage multiple projects and ensure software delivery quality.
 - Organize, execute, and deploy complex software development projects ranging from short term client specific deliverables to multi-year product roadmap realization.
 - Inspire, lead, and organize internal and external software development initiatives constructed on modern technology frameworks.
- Engage in regular, effective communications with leadership, stakeholders, and internal team members, to ensure they are constantly apprised of all aspects of their projects. Communicate the benefits of the study/project findings and milestones.
- Meet project scope, time, cost, and quality objectives by assiduous and early definition of scope inclusions and exclusions, ongoing scheduling, smart procurement and cost tracking.
- Manage multifunctional teams in an inspiring manner that ensures accomplishment of the project objectives and contributes to employee skills growth.

COMPETENCIES: To perform the job successfully, an individual should demonstrate the following competencies:

- **Communications** – Is an excellent communicator with an emphasis on clarity and thoroughness balanced with conciseness, inclusion, warmth, understanding of audiences, and selection of appropriate channels.
- **Customer Service** – Has effective customer service skills leading to both project success and the establishment of the company and software engineering department as a trusted advisor and long-term partner.

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