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>Welcome to ABC Restaurant! Before diving into the program, please sign the Confidential Disclosure Agreement. The contents of this manual are confidential and proprietary. They are protected as Trade Secrets under the Federal Law of Intellectual Property. This Operations Manual is the property of the Franchisor and is loaned to you as a guide and reference tool in the operation of your ABC Restaurant franchise. Access to its contents should be limited to those whom have signed the confidential disclosure agreement. Please protect and safeguard the Manual. It can help guide you to a successful restaurant. Finally, keep it current with the latest updates.

How to Use This Manual

ABC Restaurant Operations Manual

Your ABC Restaurant Operations Manual is designed to assist you in the development and operation of your restaurant franchise. The Operations Manual must be used in conjunction with the Restaurant Franchise Agreement. Upon signing of the Restaurant Franchise Agreement you have agreed to operate the Business pursuant to the terms of the Restaurant Franchise Agreement and use the Operations Manual solely in the manner prescribed by Franchisor. This includes complying with the Franchisee Obligations in the Restaurant Franchise Agreement, exhibits and manuals.

It is your responsibility to understand and implement the methods of service to the specifications and standards required by the Franchisor. Every detail of the design and operation of the Business is important in order to develop and maintain uniform operating standards.

Updates to the Manual

Providing updates to your manual online gives your restaurant franchisees quick access to new information. This is especially helpful for chapter such as marketing which change quickly. Consider using a website devoted to your restaurant franchisees with a password protected login.

In a continuing effort to provide better service to our customers and build a stronger business, periodic updates will be made to the manual. Updates will occur either via mail or through a website based system.

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